

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: FCL066014	(X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING: _____	(X3) DATE SURVEY COMPLETED R 10/07/2015
NAME OF PROVIDER OR SUPPLIER CONFIDENCE BUILDERS		STREET ADDRESS, CITY, STATE, ZIP CODE 1516 TYLER ROAD RICH SQUARE, NC 27869		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
(C 000)	Initial Comments Report by Rick Benton, Greg Williams, & Robin Fay A Biennial follow-up survey was conducted on October 7, 2015 from 10:30am to 11:30am at the above referenced facility. Several listed deficiencies remain uncorrected from the May 7, 2015 Biennial survey. There are also new deficiencies from the October 7, 2015 Biennial follow-up survey that will be addressed in this report. At the time of our visit, new and uncorrected deficiencies will require another Plan of Correction. They are as follows:	(C 000)		Jan 20, 2016
(C 143)	Corridor-Free of Obstructions SECTION .0300 - THE BUILDING 10A NCAC 13G .0311 CORRIDOR (c) Corridors shall be free of all equipment and other obstructions. This Rule is not met as evidenced by: 1. Based on observation, egress from all areas was not maintained in a safe manner by having corridors that contain uneven floors and transitions. This would effect all residents by exposing them to tripping hazards and hampering free egress in an emergency. Findings include: The back corridor floor is uneven, and has multiple transitions creating a tripping hazard. * 10/9/15 - RB/GW/RF - This deficiency remains uncorrected. During the follow up survey, it was observed that the hallway/utility floor was spongy, not level and had drop offs at the entrance to the	(C 143)	The floors in the corridors that contain uneven floors and transitions will be torn up and lifted up as well as, replaced and put back in evenly. I will send pictures to verify work	all deficiencies will be completed by Jan 20, 2016 C.H. 11/19/15

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Carolyn Hall

TITLE

administrator

(X6) DATE

11/19/2015

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{C 143}	Continued From page 1 hallway, in the hallway midsection, at both bedroom doors and at the bathroom door. It appears there may be some moisture present due to the discoloration on the floor tile and the sponginess of the floor. Contact a qualified technician to remove the existing floor covering and subfloor to expose the floor joist, remove the rear exit door and frame, and check the condition of the sill plate. Any rotted sill sections must be replaced. Remove the damaged sections of floor joists and replace the damage floor joists using new wood. Ensure the joists are braced and level. Install a subfloor and secure it to the joists. Install a new door, frame and threshold. Install the finished floor with a non-skid type floor covering. The hallway/utility floor must be built up to create a level transition from the living room into the hallway/utility area and into the bedrooms and the bathroom. Provide to our office copies of any material purchase receipts and pictures that will verify the completed work.	{C 143}			
{C 147}	Outside Entrances/Exits-Single Hand Motion SECTION .0300 - THE BUILDING 10A NCAC 13G .0312 OUTSIDE ENTRANCE AND EXITS (d) All exit door locks shall be easily operable, by a single hand motion, from the inside at all times without keys. Existing deadbolts or turn buttons on the inside of exit doors shall be removed or disabled. This Rule is not met as evidenced by: 1. Based on observation, egress from all areas was not maintained in a safe manner by having doors that could not be opened in a single hand motion. This would effect all residents by not	{C 147}			

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(C 147)	Continued From page 2 allowing free egress in an emergency. Findings include: a. The front door has a knob that is not single motion * 10/9/15 - RB/GW/RF - This deficiency remains uncorrected. During the follow up survey, it was observed that the front door had a deadbolt and a single motion door knob installed. However, further observation revealed that the strike plate for the single motion was covered with a strip of cardboard. The deadbolt and the strike plate remained usable. Contact a qualified technician to remove the cardboard from the single motion strike plate. Remove the deadbolt and strike plate and install a deadbolt cover plate and a strike plate cover over the existing openings. Provide to our office copies of any material purchase receipts and pictures that will verify the completed work.	(C 147)	The deadbolt and strike plate will be replaced with a deadbolt cover plate and a strike plate cover over the existing openings and pictures will be verified of the completed work.		
(C 153)	Houskeeping And Furnishings-Clean, Repaired SECTION .0300 - THE BUILDING 10A NCAC 13G .0315 HOUSEKEEPING AND FURNISHINGS (a) Each family care home shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing homes. This Rule is not met as evidenced by: The facility failed to keep the walls and ceilings in good repair by having exterior trim and interior wall/ceiling finish in disrepair.	(C 153)	The wall and ceilings will be in good repair, by having exterior trim and interior wall/ceiling finish in disrepair.		

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(C 174)	<p>Continued From page 4</p> <p>office pictures that will verify the completed work.</p> <p>NEW DEFICIENCIES</p> <p>The following new deficiencies were found during the follow up visit on 10/7/15.</p> <p>1) During the follow up survey, it was observed that the Kitchen range hood did not have an approved fan filter attached. Arrange to purchase an approved fan filter and have it installed on the range hood fan. Provide to our office copies of the receipt for the purchase of the range hood filter and a picture for verification of the installation.</p> <p>2) During the follow up survey, it was observed that the kitchen light fixture had no globe attached. Arrange to purchase and install a globe on the fixture. Provide to our office copies of the receipt for the purchase of the globe and a picture for verification of the installation.</p> <p>3) During the follow up survey, it was observed that the middle resident bedroom had several ceiling stains. Contact a qualified technician to make the necessary corrections. Provide to our office pictures that will verify the completed work.</p> <p>4) During the follow up survey, it was observed that the hallway wall to the left of the entrance door was damaged. Contact a qualified technician to make the necessary repairs to the wall. Provide to our office pictures that will verify the completed work.</p> <p>5) During the follow up survey, it was observed that the smoke detector in the first bedroom on the left of the hallway was chirping. Check all smoke detector batteries and replace as</p>	(C 174)	<p>The approved kitchen range hood will have an approved fan filter attached pictures and receipts will be provided.</p> <p>A globe will be attached to the fixture in the kitchen and copies of the pictures will be sent for verification of the installation.</p> <p>The middle bedroom will be painted and pictures will be sent.</p> <p>All smoke detectors in the first bedroom on the left hallway batteries will be replaced</p>		

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{C 174}	Continued From page 5 necessary. 6) During the follow up survey, an observation of the attic space revealed a combination heat and smoke detector. This type of heat detector is incorrect as it is hardwired, has a temperature rating of 135 degrees and not connected to a dedicated low voltage sounding device. The required heat detector must have a temperature rating of at least 194 degrees. Contact a qualified technician to make the necessary corrections to the device. Provide to our office copies of the receipt for the purchase of the heat detector and sounding device and a picture of the installation for verification of the completed work. 7) During the follow up survey, it was observed that on the right edge of the roof, there were several missing shingles. Contact a qualified technician to make the necessary repairs to the roof. Provide to our office pictures that will verify the completed work. 8) During the follow up survey, an observation of the ramp deck revealed that from the back exit door approximately 4 to 5 feet of the ramp deck is sloping downward towards the home. The ramp will have to be adjusted upward to create a landing due to the repairs of the interior hallway floor and the exterior door frame height being reset. Also, it was observed that the ramp has three sections of the deck boards that have nails that have extruded from the support joists. Contact a qualified technician to make the necessary repairs to the ramp deck. Provide to our office pictures that will verify the completed work. 9) During the follow up survey, it was observed	{C 174}	<i>The required heat detector will be installed and the heat detector must be at least 194° the picture and receipt will be sent to main office to verify installation</i> <i>The missing shingles will be replaced</i> <i>The ramp adjustments will be created due to the repairs of the interior hallway and all nails will be nailed down and pictures will be provided</i>		

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(C 174)	Continued From page 6 that a section of vinyl siding on the right side lower corner (living room side) of the home is loose. Contact a qualified technician to make the necessary repairs. Provide to our office pictures that will verify the completed work.	(C 174)	The vinyl siding on the right side lower corner (living room side) of the home is loose will be replaced and tightened pictures will be provided		